

Waller County Library response to COVID-19

Starting Thursday, **Mar 19**, Waller County Library will launch the **Books & More! Curbside Pick-Up** service during limited hours. This service is specifically designed for patrons practicing social distancing during the COVID-19 period. This is how the Books & More Curbside Pick-Up service works:

- Patrons will need to [call the library](#), or go on the webpage and put items on hold. All patrons must have their library card or IDs. If the patron is not picking up the item personally the person designated to pickup items must have ID the matches' person assigned to pick up items.
- Library cards must be valid (unexpired) – without fines or fees less than \$3.
- Patrons may use this service to pick up books and materials on HOLD, or patrons may request specific titles for pick up. Patrons may check out **a maximum of 3 DVDs or Blu-Rays and 8 books or CDs** through the Books & More! Curbside Pick-Up service. Patrons are encouraged to check the catalog for availability.
- Library staff will search the shelves, pull the requested materials, and check them out using the patron's library card number.
- When all items are collected, staff will call the patron to inform them that their items are ready to be picked up.
- Patrons will be directed to a special parking area at the library of their choice. Patron will call to let staff know they have arrived and a staff person will deliver the items directly to the patron's car.
- Items for pick up through the Books & More service will be available until closing of the next business day. After that time, items will be returned to the shelves.
- All books and DVDs and CDs materials are eligible for this service.
- **Hours for the Books & More Curbside Pick-Up Service:**
 - Monday 10-6 pm
 - Tuesday thru Friday – 9 am-5 pm